

# Virginia Wireless E-911 Services Board

## Project Management Monthly Activity Report

Vendor: L. Robert Kimball & Associates  
 Region/Locality: Skyline Region  
 Period: 10/26/02 - 11/29/02

Activity Report					
Task	Locality	% Complete	Total Hours	Hours this period	Comments
<b>Active Tasks</b>					
PSAP Planning		45%	142.50	92.00	Please see attached comments sheet and individual project plans.
PSAP Assessments		80%	78.25	22.25	
Funding Request/True Up Assistance		30%	19.50	12.00	
LEC/WSP Liaison		40%	95.52	54.82	
Installation Oversight		0%	0.00	0.00	
Cut-Over Assistance		0%	0.00	0.00	
System Implementation		8%	38.00	34.00	
Mapping/GIS Assistance		8%	48.75	39.00	
Project Reporting		15%	59.25	29.25	
Training		0%	0.00	0.00	
Acceptance Testing		0%	0.00	0.00	
			481.77	283.32	
<b>Completed Tasks</b>					
			0	0	

Issues of Importance		
Issue	Actions Proposed to Resolve Issue	Comments
Augusta PSAP may have issues with Plant MAARS system accepting CAS calls.	Upgrade to latest version of software, PSC-16. This is being pursued.	Please see attached comments sheet and individual project plans.
Harrisonburg-Rockingham PSAP moving off of Rockwell switch 12/31/02.	Per Verizon this should not be a problem. Trained personnel will be available until new CPE is installed. Need to monitor this.	
Harrisonburg-Rockingham PSAP may have issues with Plant MAARS system (core of the Vesta system) accepting CAS calls.	Upgrade to latest version of software, PSC-16. This is being pursued.	

Nelson PSAP CPE may not be able to properly display CAS calling party number correctly.	Need to pursue this issue for resolution.	
Nelson PSAP CAD may not be able to accept necessary data. display CAS calling party number correctly.	Have received verbal acknowledgement that CAD will accept data. Awaiting on requested documentation.	
Nelson PSAP is trying to determine the appropriate number of wireless trunks. There are 6 tandems serving the PSAP at this time.	Evaluating the most logical and feasible number of trunks. Discussion with PSAP and LEC are ongoing.	
Staunton PSAP may have issues with Plant MAARS system accepting CAS calls.	Upgrade to latest version of software, PSC-16. This is being pursued.	
Rockbridge PSAP is routing 911 calls through the ECS1000 (Sprint CO). This has presented limitations relating to the upgrade of the CPE and optimal use of the Sentinel call reporting package. PSAP is financially unable to purchase its own ANI/ALI controller.	Pursuing the issue with the LEC to determine the definite ramifications of maintaining this configuration versus the purchase of Rescue Star. The PSAP is exploring options to finance this purchase.	
Waynesboro PSAP has Centralink. There are issues with correctly displaying Phase I CAS calls and issues with Phase II that Motorola has yet to address. Also Motorola has discontinued the sale of these systems. PSAP is financially unable to purchase new CPE.	All indications are that the CPE needs to be replaced. The issue is being evaluated and options explored. PSAP will need to determine how to financially resolve this major issue.	
Waynesboro PSAP will be utilizing nTelos for routing of its wireless 911 calls. nTelos has not provided this service to any customer.	nTelos should have no problem with providing this service to the PSAP. All efforts will be made to ensure that this process and deployment proceed with limited delays and setbacks that may result from this being an initial deployment.	

**SKYLINE REGION**  
**L. ROBERT KIMBALL & ASSOCIATES**  
**NOVEMBER 2002 MONTHLY ACTIVITY REPORT**

**Comments for Specific Activities**

- **PSAP Planning**
  - Continued with project plan for each PSAP.
- **PSAP Assessments**
  - Followed up on remaining information from initial site visit for each PSAP.
  - Followed up on CPE for each PSAP. Individual PSAP issues and concerns addressed and appropriate action taken. Issues include Motorola Centralink, Maars View, and CML. See individual PSAP plan for specifics.
  - Prepared preliminary equipment evaluation for determining integration of CPE and CAD for each PSAP. Information is attached as part of this report.
  - Entered respective information into database to update report and maintain information. Reviewed each for accuracy; made appropriate revisions.
  - Continued to work on issue of there being no consistency for “all busy” and/or “no answer” scenarios for PSAPs.
  - Continued to work with 1 PSAP in regard to concerns of appropriate staffing. PSAP wants to assure adequate personnel are available to process incoming wireless calls.
- **Funding/True-Up Assistance**
  - Reviewed funding requests with all PSAPs.
  - Followed up on those submitted and approved.
  - Followed up on those that will be submitted for January review.
  - Provided PSFA grant information to PSAPs.
  - Discussed funding issues with one PSAP concerned about continued state funding.
- **LEC/WSP Liaison**
  - Continued contact with all WSPs and both LECs to ensure that they were aware of status of the PSAP’s on Phase I implementation and impending Phase II deployments.
  - Worked with LEC and PSAP to determine the appropriate number of wireless trunks.
  - Worked with LEC and PSAP toward a resolution of situation concerning off site ANI/ALI controller.
  - Continued contact with Verizon and Sprint to discuss deployment plans for respective PSAPs and address issues that presented during the reporting period.
  - Continued to coordinate Phase I testing with all PSAPs. One WSP was still doing testing without notifying PSAP or LRK. The matter was pursued.
  - Continued requesting and gathering routing and tower information for use with WSP coverage coordination.
  - Continued to monitor the issue of one PSAP receiving wireless call from a carrier not licensed in Virginia (Devon). This may be resolved. See individual PSAP plan.

- **System Implementation/Cut-Over Assistance**
  - Continued to assess all PSAPs to ensure that CPE was ready to receive Phase I, and ultimately Phase II, information from the LEC. See individual project plan for specific information.
  - Prepared individual assessment/status reports for each PSAP.
  - Continued to review and discuss issues concerning one PSAP moving to a new facility. This will be a balancing act to assure that everything goes smoothly and all pertinent issues are identified and addressed prior to the move.
- **Project Reporting**
  - Prepared and distributed minutes from regional meeting. On file and attached to this report.
  - Collected information and prepared monthly status report for WSB.
  - Coordinated efforts for posting of information on “Buzzsaw” information website for all PSAPs. This will now no longer be a part of reporting. Buzzsaw will no longer be used.
- **Mapping/GIS Assistance**
  - Worked with PSAPs to determine mapping and GIS needs.
  - Contacted vendors for information concerning mapping solutions and compatibility. Preliminary information has been gathered. Information is attached as a part of this report.